

House rules for youth hostels

Welcome to our world: The German Youth Hostel Association (DJH) wishes you and all guests a pleasant and inspiring stay in its youth hostels!

With us, you will not only find a variety of opportunities to engage with people, but you will also meet people from different age groups and cultures. These often have individual habits, behaviours and needs. Open-mindedness, mutual respect and tolerance are important values that we embrace. We want all our guests to feel comfortable and safe – regardless of their gender, ethnic origin, religion or beliefs.

The youth hostels therefore have house rules that are intended to help take these different needs into account and ensure that everyone has a pleasant stay. The following basic rules should be observed by all guests. In this context, group leaders and teachers are responsible for their groups and their behaviour, as well as for ensuring that the house rules are observed.

Arrival

If you have made a reservation, you can arrange your arrival time with the youth hostel manager. Confirmed bookings will be held until 6pm, after which they may be allocated to other guests.

If you have not made a reservation, you can find out whether there are any vacancies online, by phone, by email or directly at the youth hostel.

To stay in a youth hostel or take advantage of other offers, you must be a member of DJH or another national youth hostel association. Travellers with a German address without a membership card can also become members directly at the youth hostel. Guests from abroad without a membership card must purchase an 'International Guest Card', which functions as an individual membership for 12 months.

You find detailed information about our membership regulations in English at <https://www.jugendherberge.de/en/membership/>.

Stay

In the spirit of the hostel community, we ask you to always show consideration for other guests during your stay.

Accommodation may be in single, twin or shared rooms, subject to availability at the youth hostel, and usually separated by gender.

Travellers travelling together can be accommodated together if they wish and subject to room availability.

We ask for your assistance during your stay. This includes, for example, keeping the facilities, rooms and objects you use in order and clearing away your own dishes after eating.

The youth hostels are committed to environmental and nature conservation. Therefore, we ask you to separate waste according to local regulations or to avoid it completely and to use energy and water responsibly.

No food may be prepared in the bedrooms. For fire safety, insurance and health reasons, the use of electrical devices for preparing food and hot drinks is generally not permitted.

Batteries for electric motors and e-bikes may only be charged at the designated places.

The interior and grounds of the youth hostel are non-smoking areas, except for the designated smoking areas. This also applies to vaporisers and e-cigarettes. As a provider of youth welfare services, we strictly prohibit the use of cannabis in all youth hostels and within sight (100 metres) of them to protect the young people accommodated at the youth hostels.

Consumption of personal alcoholic beverages is not allowed in the youth hostel or on its grounds. Heavily intoxicated guests can be expelled from the premises.

Animals are generally not allowed in the youth hostel. In some youth hostels, dogs are allowed by prior arrangement. Assistance dogs can stay in all youth hostels by prior arrangement with the youth hostel management.

Youth hostels are generally open until at least 10 p.m. You can find out the opening hours and other details (front door key, door code) on site.

Sleeping hours begin at 10 p.m. and end at 7 a.m. In order to allow all guests to rest, we ask for your consideration.

Departure

In general, bedrooms must be checked out by 10:00 a.m. Exceptions are possible by arrangement with the youth hostel management.

Householder's rights

The youth hostel management or a person authorised by them exercises the householder's rights on behalf of DJH. They can impose a ban on the premises if the basic rules are not observed.

Clothes, symbols or insignia, propaganda material or statements that can be clearly associated with extremism, discrimination or inhumanity are not welcome

in youth hostels. In such cases, the youth hostel management has no tolerance. It will demand that the respective violations be stopped and will exercise its householder's rights. The right to further criminal prosecution is expressly reserved.

The reason for banning someone from the premises will be given verbally.

These house rules were adopted by the general meeting of DJH on 16 November 2024 in Berlin.