

I would like to thank to DJH and Movijovem for this unique opportunity to participate in the HI-Connect mobility and exchange programme of Hostelling International.

Special thanks to Miriam Wolters and Mário Weber, who welcomed me so well, and for their work to make this experiences a success.

It was a unique experience for the privilege of working in the welcoming Hostel of Am Wannsee-Berlin, where I was hosted with great affection and sympathy by all colleagues making me feel at home.

I also got to know the fantastic work developed by Miriam Wolters at the Ostkreuz Youth Hostel, which I consider to be a model Hostel to be followed both in terms of infrastructures but also for the quality of services provided to the guests.

The possibility of getting to know the cosmopolitan and beautiful city of Berlin, whose history and culture fascinated me, was also a plus and definitely intend to return.

During my participation, I had the opportunity to work in the reception, housekepping and kitchen, experiences that in addition to enabling me to acquire new knowledge and despite noticing some differences in procedures, I was able to confirm that what unites us all, HI Hostels, is the same: the commitment and professionalism aiming the satisfaction of our guests.

It was undoubtedly an extremely enriching experience both professionally and personally which exceeded all my expectations.

Sónia Flores