

# Youth Hostel Rules

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The German Youth Hostel Association (DJH) hopes that a stay in our youth hostels will be an enjoyable experience for all our visitors. The hostels offer for many guests not just the surroundings and opportunities for meeting one another, but also bring together people of very different ages and cultural backgrounds, all with their own particular needs and ways of behaving and organising their day. That is why all youth hostels have house rules to help in providing the right framework for a comfortable stay. So please remember that the rules set out here are for the benefit of all our guests. Group leaders and teachers bear the responsibility for their groups.

## **Arrival**

Visitors with reservations can arrange their arrival time individually with the hostel management. If no other arrangements have been made, promised beds will be kept for you until 6 p.m. If they have not been claimed by then, they may be given to other visitors.

Visitors without reservations can enquire by telephone or in the youth hostel to find out if there is room for them in the hostel.

Youth hostel services are provided for members of the DJH or member associations of the International Youth Hostel Federation only. Foreign visitors without membership are required to buy the International Guest Card.

## **Staying in a Youth Hostel**

The guests are accommodated in shared bedrooms and usually separated by gender. Families can get a family room, if it is available.

The DJH depends on a helping hand from our visitors. We need your assistance with jobs such as cleaning and tidying up the equipment, rooms and objects you have used during your stay, or setting and clearing tables.

The youth hostels are committed to environmental protection and nature conservation. Visitors are therefore requested to collect waste separately or avoid waste and to be economical in their use of electricity, heating and water.

Food may not be prepared or eaten in bedrooms. Because of fire protection, insurance and health reasons the use of electrical devices for the preparation of food and hot drinks is not allowed.

With exception for designated sockets, it is not allowed to charge rechargeable batteries within the youth hostel.

Smoking is not allowed in the youth hostel.

Visitors are not allowed to bring in or consume alcoholic drinks in the hostel or on the hostel grounds. Intoxicated guests can be expelled from the house.

Animals may not be brought into youth hostels. An exception can be made for guide and service dogs by arrangement with the hostel management. Further exceptions may allow dogs in designated hostels.

Youth hostels are generally open until 10 p.m.

The quiet time for sleeping is from 10 p.m. to 7 a.m. Out of courtesy to other guests, please be very quiet if you come in late or leave early.

Please be considerate towards other visitors, especially when using electronic media.

## **Departure**

Bedrooms must be vacated before 10 a.m. By arrangement with the hostel management exceptions are possible.

## **Management rights**

The hostel management or its authorized representative is the agent of the responsible organisation. The management reserves the right to refuse entry to any person violating the hostel rules and will give reasons for such action.

*These hostel rules were adopted by the General Assembly on November 18<sup>th</sup>, 2017 in Berlin.*